[Name]

[Title]

[Address]

[City, State Zip]

[Date]

Dear [Name]:

I am writing as a service provider with [Name of State Medicaid program or private health insurance plan] to inform you of the new and revised HCPCS Level II Codes for contralateral routing hearing devices (V5171-V5240)—effective January 1, 2019—that will now be used to describe CROS (contralateral routing of system) and BiCROS (bilateral CROS) devices.

The new codes replace HCPCS codes V5170, V5180, V5210, and V5220. They allow greater flexibility to report newer contralateral routing devices that do not require dedicated systems, unlike older technology described by the deleted codes.

For further information on the changes, please review the following resources from the [American Speech-Language-Hearing Association (ASHA)](http://www.asha.org/):

* [New and Revised Codes for 2019: Audiology](https://www.asha.org/practice/reimbursement/coding/new_codes_aud.htm)
* [Codes for Contralateral Routing Hearing Devices Change in 2019](https://leader.pubs.asha.org/doi/10.1044/leader.BML.24012019.36)

If you or your staff have any questions, please contact me at [Contact Information]. You may also contact ASHA at [reimbursement@asha.org](mailto:reimbursement@asha.org) for additional information.

Sincerely,

[Name]