New Approach to Support Providers Adherence to CEB Requirements

**EFFECTIVE 3.1.2022**

**REGISTRATION/REPORTING ISSUE(S) OCCUR**

- CEA Contacted to discuss the problem & its cause

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- Does this appear to be a systemic issue?
  - **YES**
    - Meet with CE Staff & Create Action Plan*
  - **NO**
    - **NO**
      - Is there a gap in CEA understanding of ASHA CEB Requirements?
        - **YES**
          - Consult & Educate; CE Staff document action & resolution
        - **NO**
          - **NO**
            - Meet again with CE Staff & Re-evaluate Action Plan*

**Consult & Educate; CE Staff document action & resolution**

- Is plan being actively implemented with a good faith effort in an agreed upon timeframe?
  - **YES**
    - CE Staff document resolution and continue to provide support.
  - **NO**
    - Provider placed in a Probationary Status**

**Provider’s Status Withdrawn**

- Is plan being actively implemented with a good faith effort in an agreed upon timeframe?
  - **YES**
    - **YES**
  - **NO**
    - **NO**

* May involve temporarily stopping the registration of courses

** Probation** defined here as the Provider can continue to register and report, but must remedy the issue within the assigned deadline.