

# WHEN TO STOP USING AN OVER-THE-COUNTER (OTC) HEARING AID



Do you have difficulty understanding conversations with your over-the-counter hearing aid?



Are you experiencing dizziness or a feeling of imbalance?



Do you have drainage of any kind from one or both ears?



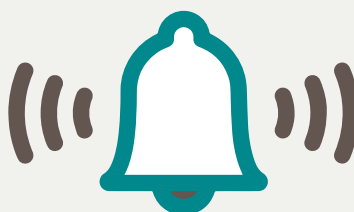
Are you having pain or debilitating discomfort in one or both ears?



Are there any sudden changes in hearing in one or both ears (threshold shift)?



Do you have ringing in one or both ears



If you are experiencing any of the symptoms above, your hearing difficulties are likely not appropriately treated by an over-the-counter hearing aid, and you should stop using the OTC hearing aid. Seek help from a certified and licensed audiologist to treat your hearing difficulties. Looking for an audiologist in your area? Find a provider by using ASHA's ProFind Tool: <https://www.asha.org/profind/>.