



# Telepractice Billing & Coding Compliance Checklist

Use this resource to make sure you're in compliance with state, federal, and payer policies for audiology and speech-language pathology telepractice services for each of your patients during the public health emergency.

## 1 Check state laws and regulations: [Tracking of State Laws and Regulations for Telepractice and Licensure Policy](#)<sup>i</sup>

a. Does my state allow telepractice?

Yes  No, I can't provide telepractice

b. Can I practice without a license issued by the state where my patient is located?

Yes  No, I can't practice across state lines without a license in the other state

## 2 Check payer coverage policies: [Payment and Coverage Considerations for Telepractice Services During Coronavirus/COVID-19](#)<sup>ii</sup>

a. Does the payer cover telepractice services ([Medicare](#)<sup>iii</sup>, [Medicaid](#)<sup>iv</sup>, [Commercial Insurance](#)<sup>v</sup>)?

Yes  No, I can't bill telepractice for this payer

b. Can I provide telepractice in my setting (e.g., home, outpatient, inpatient, early intervention)?

Yes  No, I can't bill telepractice in my setting

c. Which CPT codes are approved for telepractice?

\_\_\_\_\_

\_\_\_\_\_

d. Which modifiers or place of service codes (POS) are required for telepractice?

95  GT  POS 02  Other \_\_\_\_\_

e. Are HIPAA rules relaxed?

Yes  No

## 3 Check other options: [When Telepractice Isn't an Option](#)<sup>vi</sup>

a. Does the payer allow [e-visits or virtual check-ins](#)<sup>vii</sup>?

Yes  No

b. Can I provide audio-only services? (Check state and payer policies)

Yes  No



### DON'T FORGET!

Routinely check for expiration dates for state executive orders and payer allowances during the public health emergency. They can change!

Date(s) temporary allowances expire:

\_\_\_\_\_

\_\_\_\_\_

<sup>i</sup> COVID-19: Tracking of State Laws and Regulations for Telepractice and Licensure Policy <http://bit.ly/covid-state-tracking>

<sup>ii</sup> Payment and Coverage Considerations for Telepractice Services During Coronavirus/COVID-19 <http://bit.ly/covid-telepractice-coverage>

<sup>iii</sup> Providing Telehealth Services Under Medicare During the COVID-19 Pandemic. <http://bit.ly/covid-medicare-telehealth>

<sup>iv</sup> COVID-19: Tracking of State Medicaid Telepractice Policies & Emergency Telepractice Orders. <http://bit.ly/covid-medicare-telepractice-tracking>

<sup>v</sup> COVID-19: Tracking of Commercial Insurance Plan Telepractice Policies. <http://bit.ly/covid-commercial-telepractice-tracking>

<sup>vi</sup> Payment and Coverage Considerations for Telepractice Services During Coronavirus/COVID-19: When Telepractice Isn't an Option. <http://bit.ly/covid-no-telepractice>

<sup>vii</sup> Use of Communication Technology-Based Services During Coronavirus/COVID-19. <http://bit.ly/covid-virtual-codes>

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HIPPA: Health Insurance Portability and Accountability Act